

PRIVACY POLICY:

Sweekriti Sociocare Foundation

This website is controlled and maintained by Sweekriti Sociocare Foundation ("Foundation", "We", "Us", "Our"), a Section 8 Company registered under the Companies Act, 2013, with its registered office in Maharashtra. If you would like to provide feedback regarding the website, please email us at contactus@chaitanyam.care

INFORMATION COLLECTED

We collect information from you when you subscribe to our newsletter, register for programs, apply for courses, submit a donation, volunteer registration, or engage with our services.

When donating, registering, or applying on our site, as appropriate, you may be asked to enter certain personal details such as your name, age, occupation, educational qualifications, address, e-mail address, phone number, etc. or financial details (PAN number, Aadhar ID) such as bank account or credit card or debit card or other payment instrument details.

For healthcare-related programs or hospital services, we may also collect health information, medical history, and other sensitive personal data necessary for providing our services.

You may, however, also visit our site anonymously. By providing us with the above information, you consent to authorize us to use such information in the manner and for the purposes prescribed in this Privacy Policy.

ADVERTISEMENTS

Google, as a third party vendor, uses cookies to serve advertisements on our site. Google's use of the DART cookie enables it to serve advertisements to our users based on their visit to our sites and other sites on the Internet. Users may opt out of the use of the DART cookie by visiting the Google ad and content network privacy policy.

USE OF INFORMATION COLLECTED

Any of the information we collect from you may be used in any one or more of the following ways:

TO PROCESS DONATIONS

Your information will be used to process your charitable contributions and provide donation receipts for tax purposes as required under applicable law.

TO ADMINISTER PROGRAMS AND SERVICES

Your information may be used to process applications for healthcare training programs, educational courses, hospital services, volunteer opportunities, and other initiatives of the Foundation as outlined in our Memorandum of Association.

TO IMPROVE OUR SERVICES

We may use your information to understand user needs and improve our healthcare education, training programs, and social welfare initiatives.

TO SEND PERIODIC EMAILS

The email address you provide may be used to send you information and updates pertaining to your donations, applications, or registrations. In addition, if you have selected the option to receive our newsletter, you will receive occasional updates about our programs, healthcare awareness content, educational opportunities, social outreach activities, or related information.

If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

Important: Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other person or organization for any reason whatsoever, without your consent, except as mentioned in this Privacy Policy.

PROTECTION OF INFORMATION

As per Indian law, the Foundation is required to comply with reasonable security practices and procedures which include a comprehensive documented information security programme and information security policy that contain managerial, technical, operational and physical security control measures.

We implement a variety of security measures to maintain the safety of your personal information and sensitive personal information or data provided to us, subject to applicable law (Information Technology Act, 2000 and its corresponding rules). Please note that Sweekriti Sociocare Foundation complies with globally accepted security practices and norms as regards the protection of information of the users.

HEALTHCARE INFORMATION SECURITY

Given the nature of our healthcare and medical education services, we take special precautions to protect health-related information and medical data in accordance with applicable privacy laws and medical confidentiality standards.

FINANCIAL TRANSACTIONS

We use secure servers for our financial transactions, including when you make a donation. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway provider's database only to be accessible by those authorized with special access rights to such systems and are required to keep the information confidential. After a transaction, your private information (credit cards, financials, etc.) will not be stored on our servers.

FEEDBACK AND COMMUNICATION

In some places on this site, we ask for your feedback, opinion or suggestions, and provide you with a link for emailing us your response (e.g. the contact us form). We will only use the email address we receive from you for the purpose of responding to your questions or suggestions.

Business Transfers

We and our affiliates may share some or all of your personal information with another business entity should we plan to merge with or be acquired by that business entity, or re-organization, amalgamation, and restructuring of business. Should such a transaction occur, that other business entity (or the new combined entity) will be required to follow this Privacy Policy with respect to your personal information.

USE OF COOKIES

Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enable the site's or service provider's systems to recognize your browser and capture and remember certain information.

We use cookies to compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our services and/or website.

DISCLOSURE OF INFORMATION TO THIRD PARTIES

We do not disclose, sell, trade, or otherwise transfer your personal information to outside parties. This, however, does not include trusted third parties who, amongst other activities, assist us in operating our website, coordinating our donations, processing applications, managing healthcare programs, or servicing you, so long as those parties agree to keep this information confidential.

We may also release your information when we believe release is appropriate to:

- Comply with applicable law or legal proceedings
- Enforce our site policies and Terms and Conditions
- Protect the Foundation's or others' rights, property, or safety
- Comply with regulatory requirements under the Companies Act, 2013

By providing us with personal information, you consent to the disclosure or transfer of your personal information for the purposes mentioned above. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses. Subject to the above-mentioned and applicable law, we will endeavor to protect the privacy of your information.

THIRD PARTY LINKS

Occasionally, at our discretion, we may include or offer links or notices for third parties on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

CHILDREN'S ONLINE PRIVACY PROTECTION

We do not knowingly collect any information from anyone under 13 years of age. Our website and services are directed to people who are at least 18 years old or older. If you are under 13, you may use our website only with the involvement and consent of a parent or legal guardian.

ONLINE PRIVACY POLICY ONLY

This online Privacy Policy applies only to information collected through our website and not to information collected offline through our healthcare facilities, training institutes, or other in-person interactions.

YOUR CONSENT

By using our site and/or by providing your information, you consent to and agree to be bound by the terms and conditions of our Privacy Policy, including the collection and use of the information you disclose on the site in accordance with this Privacy Policy.

CHANGES TO OUR PRIVACY POLICY

Sweekriti Sociocare Foundation has the right to modify the terms and conditions under this Privacy Policy without prior notice. If we decide to change our Privacy Policy, we will post those changes on this page. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

OBSCENITY

Sweekriti Sociocare Foundation neither posts/circulates/issues nor allows any person to submit/post/circulate/issue any content, slide, film, writing, drawing, painting, photograph, representation or figure on its website which contains/indicates/promotes indecent representation

of women in any form, pornography, obscenity, or human depravity, etc. Further, the Foundation shall not indulge in any activity which qualifies to be an offence under applicable law, including under the provisions of the Information Technology Act, 2000, the Indecent Representation of Women (Prohibition) Act, 1986 and the Indian Penal Code, 1860.

COPYRIGHT

Content published on our website, including graphics, written content, logos, pictures, images, educational materials, audio-visual learning content, research publications, and software are the property of Sweekriti Sociocare Foundation and its partners or associates. In case of any articles, posts or comments by a user published on this website, such post/comment/article are the personal views expressed by the author.

Users must seek formal permission to use any content from the Foundation's website failing which the Foundation will hold the (mis)user (whether an individual or an organization) liable for the same.

APPLICABLE LAW

The terms of this Privacy Policy are subject to all applicable Indian laws, including the provisions of the Companies Act, 2013, the (Indian) Information Technology Act, 2000 and its corresponding rules and regulations, and other relevant data protection and privacy laws.

GRIEVANCE OFFICER

In accordance with the Information Technology Act, 2000 and rules made thereunder, the name and contact details of the Grievance Officer are provided below:

Email: contactus@chaitanyam.care

Phone: +91-9820610819 / +91-9619454459

Address: 105, Sonas Towers, Parel, Mumbai – 400 012, Maharashtra, India.

In case of any grievance, complaint, or concerns regarding privacy or data protection, please contact the Grievance Officer. We will address your concerns within the timeframe prescribed under applicable law.

CONTACT INFORMATION

Sweekriti Sociocare Foundation

Registered Office: 105, Sonas Towers, Parel, Mumbai – 400 012, Maharashtra, India.

Email: contactus@chaitanyam.care

Phone: +91-9820610819 / +91-9619454459

Website: <https://chaitanyam.care/>

Last Updated: October 28, 2025

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TERMS AND CONDITIONS:

Sweekriti Sociocare Foundation

The terms "We" / "Us" / "Our" / "Foundation" individually and collectively refer to **Sweekriti Sociocare Foundation**, a Section 8 Company registered under the Companies Act, 2013, with its registered office in Maharashtra. The terms "Visitor" / "User" / "You" refer to the users.

This page states the Terms and Conditions under which you (Visitor) may visit this website ("Website"). Please read this page carefully. If you do not accept the Terms and Conditions stated here, we would request you to exit this site. The Foundation reserves the right to revise these Terms and Conditions at any time by updating this post. You should visit this page periodically to re-appraise yourself of the Terms and Conditions, because they are binding on all users of this Website.

USE OF CONTENT

All logos, brands, marks, headings, labels, names, signatures, educational materials, audio-visual content, research publications, and any combinations thereof, appearing in this site, except as otherwise noted, are properties either owned, or used under licence, by the Foundation. The use of

these properties or any other content on this site, except as provided in these terms and conditions or in the site content, is strictly prohibited.

You may not sell or modify the content of this Website or reproduce, display, publicly perform, distribute, or otherwise use the materials in any way for any public or commercial purpose without the Foundation's written permission.

HEALTHCARE INFORMATION DISCLAIMER

Any health-related information provided on this Website is for general educational and informational purposes only. It is not intended to be professional medical advice, diagnosis, or treatment. Always seek the advice of qualified healthcare professionals with any questions regarding medical condition. Never disregard professional medical advice or delay seeking it because of information on this Website. In case of a medical emergency, immediately contact emergency services.

ACCEPTABLE WEBSITE USE

(A) Security Rules

Visitors are prohibited from violating or attempting to violate the security of the Website, including, without limitation:

1. Accessing data not intended for such user or logging into a server or account which the user is not authorized to access
2. Attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without proper authorization
3. Attempting to interfere with service to any user, host or network, including, without limitation, via means of submitting a virus or "Trojan horse" to the Website, overloading, "flooding", "mail bombing" or "crashing"
4. Sending unsolicited electronic mail, including promotions and/or advertising of products or services

Violations of system or network security may result in civil or criminal liability. The Foundation will have the right to investigate occurrences that it suspects as involving such violations and will have the right to involve, and cooperate with, law enforcement authorities in prosecuting users who are involved in such violations.

(B) General Rules

Visitors may not use the Website in order to transmit, distribute, store or destroy material:

- (a) that could constitute or encourage conduct that would be considered a criminal offence or violate any applicable law or regulation
- (b) in a manner that will infringe the copyright, trademark, trade secret or other intellectual property rights of others or violate the privacy or publicity of other personal rights of others
- (c) that is libellous, defamatory, pornographic, profane, obscene, threatening, abusive, hateful, or discriminatory on the basis of caste, religion, gender, or any other protected characteristic

DONATIONS AND CONTRIBUTIONS

All donations to the Foundation are voluntary contributions used exclusively for our charitable objectives including healthcare education, free healthcare facilities, social welfare programs, and research activities as per our Memorandum of Association. As a Section 8 Company, no profits or donations are distributed to members. Donations may be eligible for tax benefits under applicable laws [\[80G certificate details if applicable\]](#). Donations are generally non-refundable. For queries, reach out to contactus@chaitanyam.care

INDEMNITY

The User unilaterally agrees to indemnify and hold harmless, without objection, the Foundation, its directors, officers, members, employees, volunteers and agents from and against any claims, actions and/or demands and/or liabilities and/or losses and/or damages whatsoever arising from or resulting from their use of this Website or their breach of these terms.

LIABILITY

User agrees that neither the Foundation nor its directors, officers, members, employees or volunteers shall be liable for any direct or/and indirect or/and incidental or/and special or/and consequential or/and exemplary damages, resulting from the use or/and the inability to use the service or/and for cost of procurement of substitute goods or/and services or resulting from any goods or/and data or/and information or/and services purchased or/and obtained or/and messages received or/and transactions entered into through or/and from the service or/and resulting from unauthorized access to or/and alteration of user's transmissions or/and data or/and arising from any other matter relating to the service, including but not limited to, damages for loss of profits or/and use or/and data or other intangible, even if the Foundation has been advised of the possibility of such damages.

User further agrees that the Foundation shall not be liable for any damages arising from interruption, suspension or termination of service, including but not limited to direct or/and indirect or/and incidental or/and special consequential or/and exemplary damages, whether such interruption or/and suspension or/and termination was justified or not, negligent or intentional, inadvertent or advertent.

User agrees that the Foundation shall not be responsible or liable to user, or anyone, for the statements or conduct of any third party of the service. In sum, in no event shall the Foundation's total liability to the User for all damages or/and losses or/and causes of action exceed the amount paid by the User to the Foundation, if any, that is related to the cause of action.

DISCLAIMER OF CONSEQUENTIAL DAMAGES

In no event shall the Foundation or any parties, organizations or entities associated with it be liable for any damages whatsoever (including, without limitations, incidental and consequential damages, lost profits, or damage to computer hardware or loss of data information or business interruption) resulting from the use or inability to use the Website and the Website material, whether based on warranty, contract, tort, or any other legal theory, and whether or not, such organization or entities were advised of the possibility of such damages.

DISCLAIMER OF WARRANTIES

This Website and all content, information, and services are provided on an "AS IS" and "AS AVAILABLE" basis without warranties of any kind, either express or implied. The Foundation disclaims all warranties including merchantability, fitness for a particular purpose, accuracy, reliability, and non-infringement. We do not warrant that the Website will be uninterrupted, secure, or error-free.

GOVERNING LAW AND JURISDICTION

These Terms and Conditions shall be governed by and construed in accordance with the laws of India and the Companies Act, 2013. Any disputes arising from these terms shall be subject to the exclusive jurisdiction of the courts in Mumbai, Maharashtra, India.

CONTACT INFORMATION

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REFUND POLICY:

SWKEEKRITI SOCIOCARE FOUNDATION offers a refund policy to the donors only in case there has been an error/technical reason for the transfer due to which donors have mistakenly made double payments or donated extra amounts.

We will be happy to refund the donation provided the donor informs Sweekriti Sociocare Foundation via email/letter and claims his/her refund within 10 calendar days from the date of donation and can expect to receive the refund within 30 calendar days from the requested date of return.

The information regarding the refund will be notified via email/letter with the complete details. The refund will be made by cheque in the name of the donating party only.

Please note that the refund will be done based on the current currency rates and all refunds will be made in INR only.

Donation Cancellation Fee – A donation cancellation fee of 2-2.5% will be deducted from the donation amount for all online transactions. INR 300 will be deducted for any other mode of donation (Cheques, Demand Drafts etc.).